

## Internet Services Providers Association (ISPA) AGM Minutes

Thursday 8 June 2023

### Present

Company	Name
Ogi	Justin Leese
Ogi	Ben Allwright
Openreach	Will Woddroofe
Zzoomm	Matthew Hare
BT	Will Black
Hyperoptic	James Fredrickson
Gigaclear	Ben Stone
Gigaclear	Joe Frost
Swish	Robert Burles
Wildanet	Paddy Paddison
Wildanet	Helen Wylde
Blue Spider	Mick Everett
Zen	Gary Hough
Voneus	Steve Leighton
BRSK	Steve Glendinning
CityFibre	Emma Shearer
VirginMedia	Jacquie Mellor
ISPA	Andrew Kernahan
ISPA	Nick Lansman
ISPA	Krys Heald
ISPA	Till Sommer
ISPA	Michaela Zemanova

### 1. Meeting Opened

The meeting was officially opened at 12:52 by Steve Leighton, ISPA Council Chair and chair of the meeting.

The minutes from the 2022 AGM were accepted unanimously, there were no matters arising.

### 2. Chair's Report

The Chair presented his report to members, providing an overview of ISPA and industry activity over the past twelve months. The chair praised the efforts of ISPA members, with gigabit-capable broadband now available to half the UK, with a vibrant mix of ISPs providing critical and reliable services to consumers and businesses. The remarks touched on key developments, including how members have worked to help customers during the past twelve months, from social tariffs to tailored support, especially as members have not been immune from the difficult economic headwinds we are facing, with a more challenging economic environment making the investment case more difficult and impacting customers.

ISPA's four main priorities were highlighted - supporting members with policy and regulatory compliance, forward looking and agenda setting, customer market education and technology

The chair also touched on big strategic programmes and changes coming in that will impact members, customers and the UK as a whole - from One Touch Switch to switch off the PSTN to one day moving to all-IP - that ISPA is engaged in. This is against the backdrop of great political uncertainty, with three Prime Ministers in the past twelve months, and as we plan for a General Election in 2024.

Finally, the Chair recorded that the consultancy that has provided secretariat services to ISPA for many years - Political Intelligence UK - was acquired by a marketing and communications consultancy, Clarity Global, in 2022. The same team remains in place, but ISPA now has more services and skills available to it across marketing, communications and digital. Council and the Chair were kept informed of developments and are supportive of this change.

The Chair thanked members for their continued support and contributions to ISPA. He particularly thanked fellow Council members for their help and paid tribute to retiring members of the board.

### **3. Financial Report**

The Treasurer then presented the financial report. For the fifth successive year, ISPA made a surplus through the financial policy put in place in 2018. This is based on capping the fee paid to Clarity, the company that provides a range of secretariat services to ISPA, based on a percentage of the membership fees collected from the previous year. In addition, ISPA received an annual licence fee paid by Political Intelligence in 2022 to run an events programme at no risk to ISPA.

For the fifth successive year, ISPA made a surplus, with a healthy £21,055 was posted in 2022, up from £8,628 in 2021.

### **4. Resolutions**

The following resolutions were passed unanimously:

- AGM-1: To approve the accounts of the Company for the year ended 31 December 2022, together with the reports thereon of the directors and the auditors of the Company.
  - Proposer: Paddy Paddison (Zzoomm)
  - Seconder: Justin Leese (Ogi)
  
- AGM-2: To elect UHY Hacker Young partnership as accountants of the Company
  - Proposer: Will Woodroofe (Openreach)
  - Seconder: Justin Leese (Ogi)

### **5. Election of Council Members**

As there were eight candidates for eight spaces, there was no need for an election for ISPA Council. The new and returning council members appointed for a two-year term were:

1. Will Black - BT
2. Sinead Coogan-Jobes - Sky
3. Mick Everett - Blue Spider
4. Jacquie Mellor - VMO2
5. Georgina Rudak - Trenches Law
6. Emma Shearer - CityFibre
7. Ben Stone - Gigaclear
8. Gemma Whiteley - Verizon

The Chair welcomed the new Council members.

The meeting closed at 13:05.